

keyfacts

about our services

Griersons
Independent Financial Advisers

8 Great James Street
London
WC1N 3DF

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

Insurance

We offer products from a range of insurers for critical illness cover, life assurance, permanent health insurance, private medical insurance and death-in-service cover.

We only offer products from a limited number of insurers for critical illness cover, life assurance, permanent health insurance and death-in-service cover.

We only offer products through either AXA or Home & Legacy for Home insurance. Home & Legacy offer products from a limited panel of insurers. Ask us for a list of insurers we offer insurance from.

We offer products from AXA for Commercial Insurance.

3. Which service will we provide you with?

Insurance

We will advise and make a recommendation for you after we have assessed your needs for critical illness cover, death-in service, life assurance, permanent health insurance and private medical insurance.

You will not receive advice or a recommendation from us for Home Insurance or Commercial Insurance. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for our services?

Insurance

- A fee.
- No fee.

You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.

5. Who regulates us?

- Griersons, 8 Great James Street, London, WC1N 3DF, is authorised and regulated by the Financial Services Authority. Our FSA Register number is 126302.
- Our permitted business is the provision of financial advice and the arranging of transactions in investments, insurance policies and mortgages for both corporate and individual clients.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

- If you wish to register a complaint, please contact us:
In writing: Compliance Officer, Griersons, 8 Great James Street, London, WC1N 3DF
By phone: Telephone 0207 436 9867
- If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.